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BANGKO MABUHAY (RURAL BANK OF TANZA (CAVITE) INC.) TANZA, CAVITE

FIELD STUDY

FLORICEL P. PONCIANO

College of Economics, Management and Development Studies CAVITE STATE UNIVERSITY Indang, Cavite

BANGKO MABUHAY [RURAL BANK OF TANZA (CAVITE), INC.] TANZA, CAVITE

A Field Study Report Submitted to the Faculty of the Cavite State University Indang, Cavite

In partial fulfillment of the requirements for the degree of Bachelor of Science in Business Management (Major in Economics)



Bangko Mabuhay (Rural Bank of Tanza (Cavite) Inc.) Tanza, Cavite 332.11 P77 2003 FS-205

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ABSTRACT

PONCIANO, FLORICEL PERELLO. Bangko Mabuhay [Rural Bank of Tanza (Cavite), Inc] – Main Office. Field Study. Bachelor of Science in Business Management major in Economics. Cavite State University, Indang, Cavite. April 2003. Ms. Ma. Judith V. Buena.

A field study was conducted at BANGKO MABUHAY [Rural Bank of Tanza (Cavite), Inc.] - Main Office located at Poblacion, Tanza, Cavite.

The field study was conducted for the student to be familiarized and get exposed to the management, policies and loan development operations of the bank, apply the knowledge gained in the classroom in actual work situations and identify the problems encountered by the bank and provide feasible solution to the problems identified.

Within three months of field study, the student had the opportunity to be exposed with the different activities of the bank. The student devoted most of her time at the Loans Department where the major tasks assigned to her concerns loan applications and processes. She was under the supervision of Mr. Celso R. Mesa, the Loans Clerk and Mr. Mascardo P. Libertino, the Loans Development Manager.

Necessary information were obtained through interviews with the employees of the bank. Some data were gathered from the operations manual, records and files provided by the bank.

Bangko Mabuhay offers different services such as savings deposit, time deposit, checking account, loans, Payment Acceptance Center (Bayad Center) and Foreign Remittance (Uniteller).

The bank experienced problems of having insufficient manpower due to the large volume of work to be accomplished daily. Because of this, a long line of customers had to wait before the assigned personnel can attend to them. Another problem in the bank is disorganized record and files because of inadequate filing cabinet, lack of supplies needed for record filing and insufficient manpower that should have performed the task of record keeping and documentation. As a result, plenty of time is wasted in searching for important files and records.

Part of the bank's plans in the future is to increase manpower for their new product which will be known as Microfinance. The product will cater to small businesses or micro enterprises by providing the entrepreneurs additional capital.

Generally, Rural Bank of Tanza is an organized and well-managed firm. The employees and the officers of the Bank dutifully followed the policies and procedures.

TABLE OF CONTENTS

	Page
BIOGRAPHICAL DATA	iii
ACKNOWLEDGMENT	iv
ABSTRACT	vi
LIST OF TABLES.	x
LIST OF FIGURES.	xi
LIST OF APPENDICES	xii
INTRODUCTION	1
Importance of the Field Study	2
Objectives of the Field Study	3
METHODOLOGY	4
Time and Place of the Study	4
Collection of Data	4
Scope and Limitation of the Study	4
THE FIRM	5
Historical Background.	5
Description of the Bank	7
Objectives of the bank	7
Organization and Management	10
Management Policies and Practices	13

	Page
Marketing	14
Services offered	15
Finance	17
Problems Encountered by the Bank	21
Future Plans	21
Recommendations	21
FIELD PRACTICE EXPERIENCES.	23
Activities	23
Observations	24
Reflections/Insights	25
Problems Encountered by the Student	26
SUMMARY	27
BIBLIOGRAPHY	29
APPENDICES	20

LIST OF TABLES

Table		Page
1	Financial highlights, year 2000-2002.	18
2	Statement of condition as of December 31, 2002	20

LIST OF FIGURES

Figure		Page
1	Location map of Bangko Mabuhay - Main Office	6
2	Office layout of lower ground floor	8
3	Office layout of upper ground floor	9
4	Organizational structure of Bangko Mabuhay – Main Office	11

LIST OF APPENDICES

Appendix		Page
1	Table of offenses and penalties	31
2	Endorsement letter	37
3	Acceptance letter	38
4	Memorandum of agreement for field study	39
5	Certification	41
6	Daily attendance	42
7	Field practice performance evaluation.	43
8	SEC registration.	44

BANGKO MABUHAY^{1/} [RURAL BANK OF TANZA (CAVITE), INC.]

Floricel P. Ponciano

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INTRODUCTION

A bank is an institution for lending, borrowing, changing, issuing or caring for money. They are the ones who are responsible for the circulation of money of a country (Tolentino, 1998).

The term "bank" specifically includes commercial banks, saving banks, development banks, mortgage banks, rural banks, stock savings and loan associations and branches and agencies in the Philippines. Banks help promote and expand the rural economy by providing the people of the rural communities with the means of facilitating and improving their productive activities and to encourage cooperatives (Miravite, 1996).

Rural Banks operate in the provinces to serve the financial needs of the people and help them to rise above the level of their poverty. The primary objective of the bank is to afford greater financial assistance to primary producers that is usually obtainable from institutions, and thus to promote rural settlement and development (Miranda, 1994).