THIRD EDITION

Communication *for* Nurses

TALKING WITH PATIENTS







Lisa Kennedy Sheldon
Janice B. Foust

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Lisa Kennedy Sheldon
Janice B. Foust

TALKING WITH PATIENTS

Strong communication skills are imperative as nurses adapt to the challenges of today's clinical care setting—from ensuring patient safety to evaluating the psychosocial well-being of patients. ***Communication for Nurses: Talking with Patients, Third Edition*** focuses on the development of strong communication skills in an effort to prepare nurses for complex situations as well as their own role in reinforcing patient safety and quality care.

The *Third Edition* addresses the concepts of cultural awareness, team communication, and effective communication strategies. Other key topics covered include electronic health records, communication around sexuality, and self-care. The text employs a multipronged approach consisting of evidence-based articles, role-playing, and simulations to help students practice and develop communication skills for a variety of situations. As the nursing role expands, reinforcement of effective communication in patient safety and quality care is essential to ensure alignment with national healthcare priorities.

NEW TO THE THIRD EDITION

- Electronic communication, including electronic health records and media
- Suggested evidence-based article readings (included in each chapter)
- Focus on the changing methods of communication in health care
- Expanded coverage of communication with the elderly and children
- Additional content dealing with interdisciplinary communication
- New chapter on communication challenges during transitions in care
- Updated references

Instructors will benefit from supplemental materials such as PowerPoint presentations and a Test Bank.

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