

**EMOTIONAL INTELLIGENCE AND SELF-EFFICACY
OF POLICE OFFICERS OF DASMARINAS CITY**

THESIS

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ABSTRACT

MOJICA, REGINE ANN L. and ROA, MARIA EUNICIA S. Emotional Intelligence and Self- Efficacy of Police Officers of Dasmariñas City. Undergraduate Thesis. Bachelor of Science in Psychology. Cavite State University- Main Campus, Indang, Cavite. March 2014. Adviser: Ms. Vivian D. Rogando, MA.

This study was conducted to determine the relationship between Emotional Intelligence and Self- Efficacy among the Police officers in Dasmariñas City. Specifically, this study aimed to determine the: (1) level of emotional intelligence of police officers; (2) level of self-efficacy of the police officers; and (3) significant relationship between emotional intelligence and self- efficacy of the police officers. The researchers used descriptive correlational design for their study. There were (164) one hundred sixty-four participants. The researchers used total enumeration wherein all the police officers, because their number was few and limited.

The data gathered were statistically treated using Mean, Frequency, Percentage, Standard Deviation, and Spearman Rank Correlation Coefficient. Results revealed that the scores of the Emotional Intelligence and Self- Efficacy level have a significant relationship.

Police officers were emotionally skilled, were able to manage and control their negative emotions. They were good in handling their emotions as well as the emotions of other people. They believed in their own abilities to succeed in spite of failures and challenges. The police officers usually do not quit from their tasks but instead they were dedicated to achieve their goals. They believed in their own capabilities and managed their difficult job while giving their best effort in performing a task.

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EMOTIONAL INTELLIGENCE AND SELF EFFICACY OF POLICE OFFICERS OF DASMARIÑAS CITY

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INTRODUCTION

It is known that police officers are accountable for the control and order in a community. They protect lives and property through the enforcement of laws and ordinances (Police Duties, 2006). Police officers deal with people of all races, cultures, ages, ethnicities and background. And it is their duty to protect the people and the society from dangerous people. A police officer must be trust worthy and have integrity with their job. But now the society view police officers as part of some illegal activities in the country and some of these police protect those criminals for their own sake. The Philippine National Police has had a long history of corruption, unethical behaviour, human rights abuses and internal institutional issues which have resulted in problems of unethical behaviour, bad governance and mismanagement (Varona, 2011). And it is hard for government institutions like PNP to clean up the mess of their own people. But according to “Plans and Program” of PNP, with the help of the government, they were able to implement programs that will enhance the intrapersonal and interpersonal skills of