

COMMUNICATIVE COMPETENCE OF CAVITE STATE  
UNIVERSITY SECURITY PERSONNEL AS PERCEIVED  
BY SELECTED COMMUNITY MEMBERS

THESIS

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**COMMUNICATIVE COMPETENCE OF CAVITE STATE UNIVERSITY  
SECURITY PERSONNEL AS PERCIEVED BY SELECTED  
COMMUNITY MEMBERS**

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## ABSTRACT

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The study was conducted from December 2018 to February 2019 to find out the level of communicative competence of Cavite State University security personnel as perceived by selected community members. Specifically, it aimed to identify the level of linguistic competence, sociolinguistic competence, discourse competence, and strategic competence of CvSU security personnel as perceived by the selected members of the community.

Descriptive research was used with random sampling employed to come up with a total of 300 participants including 100 teaching staff, 100 non-teaching staff and 100 students.

Based on the data gathered, the results showed that Cavite State University security personnel were highly competent in all the components of communicative competence as perceived by the community members.

## TABLE OF CONTENTS

	Page
<b>BIOGRAPHICAL DATA.....</b>	iii
<b>ACKNOWLEDGMENT.....</b>	v
<b>ABSTRACT.....</b>	vii
<b>LIST OF TABLES.....</b>	x
<b>LIST OF APPENDICES.....</b>	xi
<b>INTRODUCTION.....</b>	1
Statement of the Problem.....	2
Objectives of the Study.....	3
Significance of the Study.....	4
Scope and Limitations.....	5
Time and Place of the Study.....	6
Definition of Terms.....	6
Theoretical Framework.....	8
Conceptual Framework.....	11
<b>REVIEW OF RELATED LITERATURE.....</b>	13
<b>METHODOLOGY.....</b>	25
Research Design.....	25
Participants of the Study.....	26
Sampling Technique.....	26
Data Gathered.....	27

Statistical Treatment of Data..... 29

**RESULTS AND DISCUSSION..... 30**

**SUMMARY, CONCLUSION, AND RECOMMENDATION..... 44**

    Summary..... 44

    Conclusion..... 45

    Recommendation..... 45

**REFERENCES..... 48**

**APPENDICES..... 53**

## LIST OF TABLES

Table		Page
1	Level of linguistic competence of CvSU security personnel.....	31
2	Level of sociolinguistic competence of CvSU security personnel.....	34
3	Level of discourse competence of CvSU security personnel.....	36
4	Level of strategic competence of CvSU security personnel.....	39
5	Communicative competence of CvSU security personnel.....	42

## LIST OF APPENDICES

Appendix		Page
1	Curriculum vitae.....	53
2	Informed Consent Form.....	56
3	Instrument.....	59
4	Certificate of Validation.....	64
5	Certificate from Ethics Review Board.....	67
6	Certificate from Statistician.....	68
7	Certificate from English critic.....	69
8	Certificate of Utilization.....	70
9	Letters.....	71
10	Raw data.....	73
11	Routing Slip.....	76



# **COMMUNICATIVE COMPETENCE OF CAVITE STATE UNIVERSITY SECURITY PERSONNEL AS PERCIEVED BY SELECTED COMMUNITY MEMBERS**

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## **INTRODUCTION**

For more than a hundred years of giving quality education and services, Cavite State University-Main (CvSU) has produced globally competitive and morally upright individuals. CvSU continues to find ways on how to improve its services to students through research and enhancement of facilities and transactions.

However, in every institution or organization, there are personnel in authority that may not be competent enough for their position which lead to misunderstanding of the set of rules being implemented.

Issues regarding CvSU security personnel like being bias towards few chosen staff and giving negative attitude towards other members of the CvSU community are most often the topic among student and other social networking sites. Security personnel are said to be lacking of communicative competence. An example is their inconsistency in