PHIL – ASIA CARE PLANS, INCORPORATED BACOOR, CAVITE

A Field Study Report
Submitted to the faculty of the
Cavite State University
Indang, Cavite

Of the requirements for the degree of
Bachelor of Science in Business Management
(Major in Marketing)

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ABSTRACT

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A field study was conducted at Phil-Asia Care Plans, Incorporated (PACPI) at Bacoor, Cavite. The objective of the study was to expose the author to the different management operations of the firm, enable the student to apply his knowledge learned in the course to real working situations, provide necessary information about PACPI, and identify the different problems encountered by the firm and recommend possible solutions.

Data and information were gathered from the company's files, through interview with employees and from the records at the Bacoor Municipal Office.

PACPI was formed through a buy-out of the former Consolidated Care Plan, Incorporated. This corporation is engaged in the business of providing Pre-Need Plans, Insurance and Memorial Plans.

PACPI Bacoor is one of the several branches under the head office of Southern Luzon-Calabarzon/ Bicol Territory at Binan Laguna. This branch directed three branches, namely: Las Pinas, Tanza and Cavite City, and was responsible to contribute accounts from their designated territories. The branch was also assigned by the head office to train personnel who will be sent to other branches with vacancies in the region. All of the branches including PACPI Bacoor submit their monthly sales report to the head office.

Marketing of company product is done through sales counselors who attended basic sales training-seminars where they are oriented on the company's profiles, personnel, product concept, features, and commission. Collection of first payments are made through sales counselors, and succeeding payments would be through the assigned collectors in the branch.

A 45-day processing period is practiced by the company in cases of planholder claims.

The 2001 contribution (cash remittance credit) made by PACPI, Bacoor amounted to ₱300, 000. The company obtained 500 new sales.

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