

PERCEIVED MANAGERIAL PERSONALITY TYPE, WORK
ATTITUDE AND JOB PERFORMANCE OF SELECTED
EMPLOYEES IN MANILA CENTURY PARK HOTEL

THESIS

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**PERCEIVED MANAGERIAL PERSONALITY TYPE, WORK ATTITUDE
AND JOB PERFORMANCE OF SELECTED EMPLOYEES IN
MANILA CENTURY PARK HOTEL**

Undergraduate Thesis
Submitted to the Faculty of the
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requirements for the degree
Bachelor of Science in Psychology



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ABSTRACT

ESCALANTE, CYRA MAE P. Percieved Managerial Personality Type, Work Attitude and Job Performance of Selected Employees in Manila Century Park Hotel. Undergraduate Thesis. Bachelor of Science in Psychology. Cavite State University. April 2013. Adviser: Ms. Louziela P. Masana.

The study aimed to determined whether the perceived managerial personality types are related to the work attitude and job performance of selected employee. Specifically the study aimed to determined the: 1) personality type of the department's head as perceived by the employees in terms of: introvert and extrovert personality; 2) determine the level of work attitude of respondents in terms of: a) attitude towards job; b) attitude towards department's heads; and c) attitude towards other employee; 3) determine the level of job performance of the respondents; and 4) determine if there was a significant relationship between: a) perceived managerial personality type and job performance; b) perceived managerial personality type and work attitude; and c0 job performance and work attitude.

This study utilized the descriptive correlation method to describe and to determine if two or more variables are associated with each other. This study describe the perceived managerial personality type, work attitude and job performance of the respondents. After describing the variables, this study determined the relationship among perceived managerial personality type, work attitude and job performance.

This study utilized simple random sampling technique in selecting the respondents among employees in Manila Century Park Hotel. The researcher used the technique because of the large number of employees in the company. There were total of

93 participants who participated in the study. Also, the study used three (3) types of test: personality type test; work attitude scale; and job performance scale.

The findings of the study stated that the perceived managerial personality type of the respondents was introvert and it is not related with the work attitude of the respondents which was resulted to be satisfactory. Also, the personality type was not related with the job performance of the respondents which was resulted to be very satisfactory. Lastly, the work attitude was not related to each other.

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INTRODUCTION

In an organizational group especially in industrial setting, the work performance and attitude of the employees sometimes depend on the personality of the department's head. According to Brown, companies expected that managers or the superiors should be having more extrovert style to have a good interaction with the employees (Fleck, 2006). Personality type of an individual is categorized in two types: the introvert and extrovert. According to Cain (2012), introvert persons are included in more reserved and less spoken group. In the contrary, according to Bainbridge (2012), an extrovert is a person who energized by being around other people.

Perceived managerial personality type was defined as the perceived personality type by the respondents towards their department's head or the one who is leading the group. This was not the personality type as a manager but as an individual that positioned