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GRAPHIC PROFILE, JOB SATISFACTION AND WORK PERFORMANCE LEVEL OF POLICE OFFICERS OF DASMARIÑAS, CAVITE

THESIS

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DEMOGRAPHIC PROFILE, JOB SATISFACTION AND WORK PERFORMANCE LEVEL OF POLICE OFFICERS OF DASMARINAS, CAVITE

Under Graduate Thesis
Submitted to the Faculty of
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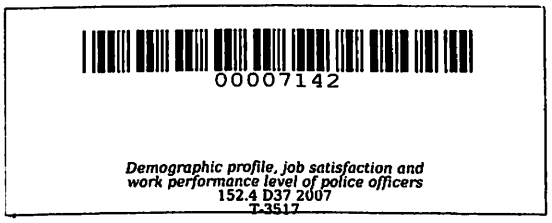
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ABSTRACT

DELA CRUZ, DIANA D. Demographic Profile, Job Satisfaction and Work Performance Level of Police Officers of Dasmarinas, Cavite. Bachelor of Science in Psychology. Cavite Sate University, Indang, Cavite. April 2007. Adviser: Ms. Joy G. Novero

The study entitled "Demographic Profile, Job Satisfaction and Work Performance Level of Police Officers of Dasmarinas, Cavite" was conducted in Dasmarinas, Cavite from November to December 2006.

This aimed to 1.) identify the demographic profile of the respondents in terms of 1.1) age 1.2) Gender 1.3) Civil Status 1.4) Educational Attainment 1.5) Length of service at Philippine National Police 1.6) Monthly Basic Salary 1.7) Position/Rank 1.8) Assignment; 2) determine the level of job satisfaction of the respondents in terms of: 2.1) Fringe Benefits 2.2) Incentives and Opportunities 2.3) Safety and Security 2.4) Proximity of the Workplace 2.5) Goals and Objectives 2.6) Existing Practices 2.7) Assignment 2.8) Career Development 3) determine the level of work performance of the respondents; 4) know if their significant relationship between demographic profile and job satisfaction of the respondents. 5) Determine if there a significant relationship between demographic profile and work performance level of the respondents; 6) determine if there a significant relationship between job satisfaction and work performance level of the respondents.

Twenty five police officer 1, eighteen police officer 2, and twelve police officer 3 with a total of fifty five police officers were chosen purposively. The questionnaire which was the job satisfaction for police officers was used to determine the relationship between

demographic profile, job satisfaction and work performance level of police officer 1, 2 and 3.

Based from the findings there is no relationship between demographic profile, job satisfaction and work performance level of police officers of Dasmariñas, Cavite. Furthermore, it was revealed that police officer respondents were highly satisfied with their present job in terms of fringe benefits, incentives and opportunities, safety and security, proximity of the workplace and career development and moderately satisfied in terms of goals and objectives, existing practices and assignment.

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DEMOGRAPHIC PROFILE, JOB SATISFACTION AND WORK PERFORMANCE LEVEL OF POLICE OFFICERS OF DASMARINAS, CAVITE

Diana D. Dela Cruz

A thesis manuscript presented to the faculty of the Department of Social Sciences and Humanities, College of Art and Sciences, in partial fulfillment of the requirements for graduation with the degree of Bachelor of Science in Psychology with Contribution No._____Prepared under the supervision of Joy G. Novero.

INTRODUCTION

Most people report positive and negative facts about the Philippine National Police Force. Various beliefs about their behavior relating to their jobs and attitudes toward their public role can be generally summarized as their job satisfaction.

Andres (1989) believed that there are important factors that satisfy Filipino workers. They expected to be treated humanely. They expect a two-way communication with those they work with. They want to get high performance rating because of possible promotion as a result of such rating. They wan t to be recognized for job well done. They work best when supported by fellow worker. They want to participate in challenging assignments.

Man should act in order to perform his job well done. He must have the well to do it by exerting the necessary effort; it is likewise important for policeman to achieve self-actualization in order to perceive his wants and needs. "Work is seen, for many persons, as mean of self-actualization, as a way of finding life role, as a means of implementing