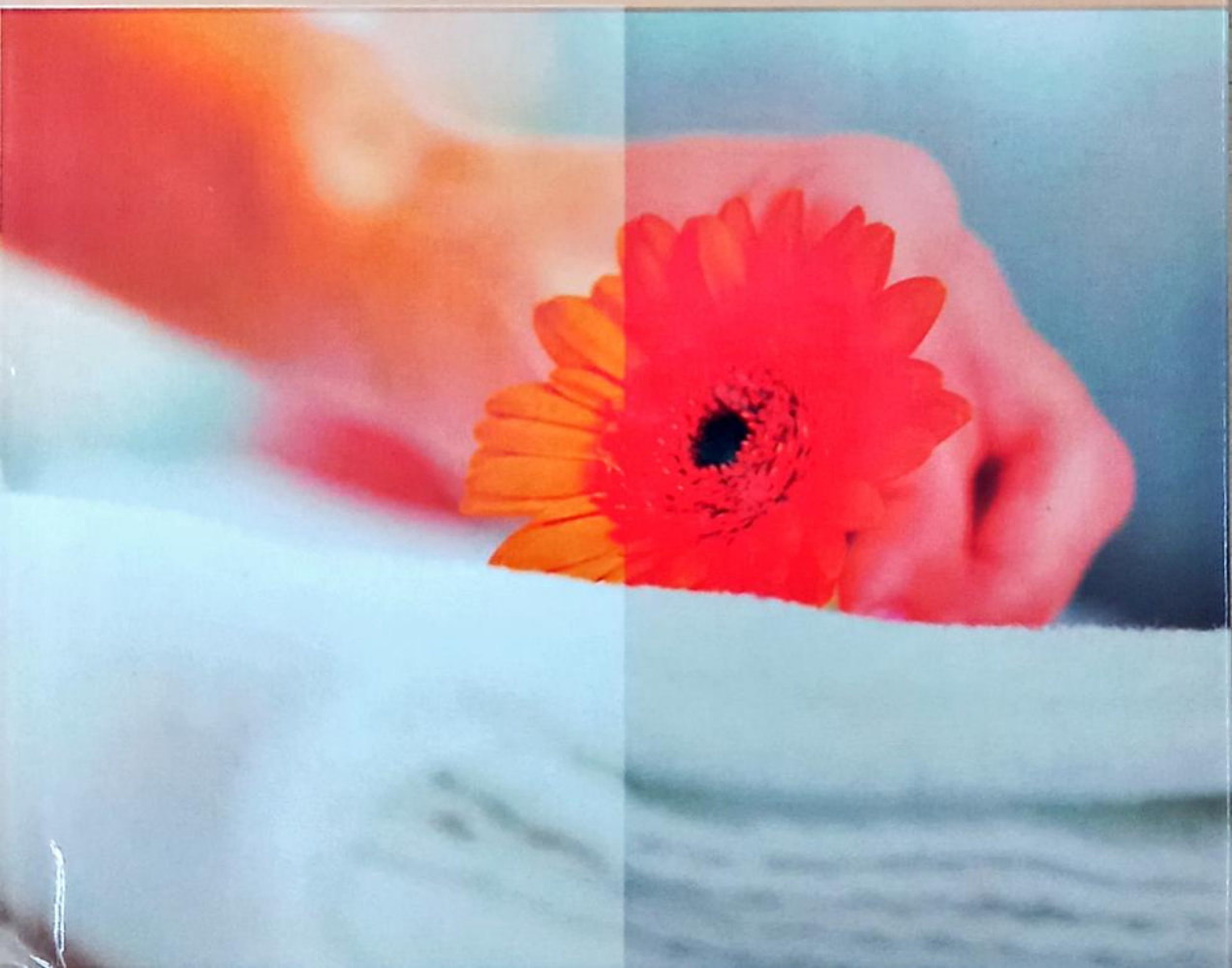


HOTEL AND HOSPITALITY MANAGEMENT HOUSEKEEPING

Yaduraj Choudhary



Hotel and Hospitality Management

Housekeeping

Yaduraj Choudhary



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HOTEL AND HOSPITALITY MANAGEMENT HOUSEKEEPING

The hospitality industry is vast and very diverse. Any time people travel, stay in a hotel, eat out, go to the movies, and engage in similar activities, they are patronizing establishments in the hospitality industry. The management of such establishments is very challenging, as managers need to be flexible enough to anticipate and meet a wide variety of needs. They must also handle tasks such as training employees, handling staff, setting standards, and so forth. Housekeeping is the maintenance of a clean environment, usually in a house, but it also applies to industrial, commercial, and institutional settings. Housekeeping may be defined as the provision of a clean, comfortable and safe environment, it's not confined to the housekeeping department as every member of staff in the establishment should be concerned with the provision of these facilities in their own department, eg. the chef 'housekeepers' in the kitchen, the restaurant manager or head waiter 'housekeepers' in the restaurant, and the general manager has overall responsibility. This book has been developed as an attempt to provide some literature on vast growing hotel industry. This text will help immensely those who are desirous of joining the industry to equip themselves with a career in front office, housekeeping, food production, food and beverage service and tourism.

Contents: The Hospitality of Hotel Security Management; Management of Hotel Development Process; Hotel Pricing and Hospitality Management; Fundamentals of Hotel and Housekeeping Management; Housekeeping in Hotel Industry; Attributes and Qualities of Housekeeping and Staffing; Finance Planning In Hotel Management; Hotel: The Generation of New Industrial Relations.

About the Author



Yaduraj Choudhary completed his MBA in Hospitality and Tourism Management from College of Hospitality Management, Pratapgarh, U.P. After studying, he held a position of Associate Professor at the School of Management, Kunda, UP, and participated in a number of international projects as a consultant or board member. His interests involve digital and multichannel marketing, affiliate networking, mobile marketing, online distribution, employment of ITC and social media in hospitality and tourism businesses, attribution modeling and online marketing performance measurement too. He has written several articles in different newspapers and journals. At the present time, he is a senior lecturer in Marketing at the School of Hospitality Management, Chandauli, U.P.



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