PERCRIVED ORGANIZATIONAZ CERMACELAND WORK NORALE AMONG SECECTED BANK AND ELLE EMPLOYEES OF TROOP MARTINES CITY HALL

THESIS

LOUIE ANNE M. PACTAKEAN

College of Arts and Sciences

CAVITE STATE UNIVERSITY

Ludang, Cavite

PERCEIVED ORGANIZATIONAL CLIMATE AND WORK MORALE AMONG SELECTED RANK-AND-FILE EMPLOYEES OF TRECE MARTIRES CITY HALL

Undergraduate Thesis
Submitted to the Faculty of the
College of Arts and Sciences
Cavite State University
Indang, Cavite

In partial fulfillment of the requirements for the degree Bachelor of Science in Psychology



d anamizational climate and was

Perceived organizational climate and work morale among selected rank and file 657.314 P14 2013

LOUIE ANNE M. PAGTAKHAN April 2013

ABSTRACT

PAGTAKHAN, LOUIE ANNE M. Perceived Organizational Climate and Work Morale among Selected Rank-and-File Employees of Trece Martires City Hall. Undergraduate Thesis. Bachelor of Science in Psychology. Cavite State University, Indang, Cavte, April 2013. Adviser: Ms. Joy N. Babaan.

This study was conducted to determine the relationship between perceived organizational climate and work morale among selected rank-and-file employees of Trece Martires City Hall.

Specifically, it aimed to determine the perceived organizational climate of the participants in terms of open climate, controlled climate and closed climate; determine the level of work morale of the participants in terms of work environment, fringe benefits and incentives, work relation, immediate superior and personal aspect; and determine if there is a significant relationship between perceived organizational climate and work morale of the employees of Trece Martires City Hall.

This study employed Spearman Rank Coefficient Correlation in identifying the degree of relatedness of perceived organizational climate and work morale. Analyzing the relationship requires zero point zero five (0.05) level of significance which was used in the study.

The study covered one hundred thirty nine (139) rank-and-file employees in Trece Martires City Hall with two years and above in service. The participants were asked to answer the organizational climate scale to identify the perceived organizational climate, and work morale scale in identifying work morale level both self-made questionnaire.

Result revealed that there is a significant relationship on perceived organizational climate and work morale among selected rank-and-file employees of Trece Martires City Hall.

TABLE OF CONTENTS

	Page
APPROVAL SHEET	ii
BIOGRAPHICAL DATA	iii
ACKNOWLEDGMENT	iv
ABSTRACT	vi
TABLE OF CONTENTS	viii
LIST OF TABLES	xi
LIST OF APPENDICES	xii
INTRODUCTION	1
Statement of the Problem	4
Theoretical Framework	4
Conceptual Framework	6
Hypothesis	8
Objectives of the Study	8
Importance of the Study	9
Scope and Limitation	10
Definition of Terms	10
REVIEW OF RELATED LITERATUE	12
Open Climate	12

Employees' Morale	18
Rank-and-File Employees	26
Synthesis	28
METHODOLOGY	29
Research Design	29
Sampling Procedure	29
Participants of the Study	30
Data Gathering Procedure	30
Time and Place of the Study	31
Research Instrument	31
Content Validity	35
Reliability	35
Statistical Analysis	36
RESULTS AND DISCUSSION	38
SUMMARY, CONCLUSION AND RECOMMENDATION	52
Summary	52
Conclusion	53
Recommendation	. 54
REFERENCES	. 56
APPENDICES	59

LIST OF TABLES

Table	Page
1	Perceived organizational climate of the participants
2	Work morale level of participants
3	Relation of open climate between work morale
4	Relation of controlled climate between work morale
5	Relation of closed climate between work morale
6	Relation of perceived organizational climate between work morale 49

LIST OF APPENDICES

Ap	Appendix		Page
	1	Request for Oral Defense	59
	2	Certificate of Validation	61
	3	Certificate of Statistical Analysis	64
	4	Statistical Analysis	66
	5	Letters of Requests	72
	6	Program of Work	75
	7	Budgetary Estimates	79
	8	Certificate of English Critic	82
	9	Curriculum Vitae	84

PERCEIVED ORGANIZATIONAL CLIMATE AND WORK MORALE AMONG SELECTED RANK-AND-FILE EMPLOYEES OF TRECE MARTIRES CITY HALL

Louie Anne M. Pagtakhan

An undergraduate thesis manuscript presented to the faculty of the Department of Soc	ial
Sciences and Humanities, College of Arts and Sciences, Cavite State University Indan	ıg,
Cavite in partial fulfilment for the requirements for the graduation with the degree	of
Bachelor of Sciences in Psychology with contribution No prepared und	ler
the supervision of Ms. Joy N. Babaan.	
-	

INTRODUCTION

Organizations differ in many respects - their goals, ethnic composition of their population etc. yet one can sense or 'feel' the individuality of an organization. Sometimes, this individuality is labelled as the atmosphere of the organization. This 'feeling' which enables us to know that one organization is different from another is relatively intangible, yet we have some proof of the atmosphere of one organization differing from that of another. If we observe the behaviour of people in an organization we get proof of this. For example, in one organization members may seem relaxed and at ease with each other while in another we may find greater tension which is seen on members' faces, their speech, how they work etc. In some organizations, the boss may be showing authority and status, generally emphasizing formality in dealing with others while in others; he may be informal in his behaviour without reducing the importance of his role in the