

**FACILITY MANAGEMENT SERVICES OF HEALTH CENTERS IN
DIFFERENT MUNICIPALITIES OF CAVITE**

THESIS

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ABSTRACT

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This study studied the preference in the implementation of facility management services in different municipalities of Cavite. Specifically, this study was conducted to: (a) describe the characteristics of the health centers; (b) determine the facilities included in the health centers; (c) determine the considerations in the implementation of facility management services in the health centers in different municipalities of Cavite as perceived by walk-in-patients in terms of fire code, plumbing code and building maintenance code compliance; (d) determine the considerations in the implementation of facility management services in the health centers in different municipalities of Cavite as perceived by health workers in terms of fire code, plumbing code and building maintenance code compliance; (e) determine the problems encountered in terms of facilities in the municipal health centers and; (f) determine the significant difference in the considerations in the implementation of facility management services of health centers in different municipalities of Cavite in terms of location type and participant type.

The study was descriptive in nature. The participants of the study were patients and health workers of the different municipal health centers of Cavite. The research instrument was an adopted and modified questionnaire used to gather data. Likert scale was used to analyze and interpret the considerations in the implementation of facility management services in health centers. Frequency counts, percentages, means and standard deviations were used to analyse the data. Two-way ANOVA was used to determine the difference in considerations in the implementation of facility management services.

The results revealed that most of the municipal health centers had a high level of implementation of facility management services in terms of compliance to fire code, plumbing code and building maintenance code. Furthermore, because of the location and participant type there is a significant difference in the considerations in the implementation of facility management services in the health centers in terms of fire code, plumbing code and building maintenance code compliance. Different municipal health centers have a different ways and considerations in the implementation of the facility management services.

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INTRODUCTION

According to Mahatma Gandhi, "It is health which is real wealth and not pieces of gold and silver." So good health is more important than wealth. The government build health centers to contribute to the needs of their people, in terms of their health. These centers specialize in the treatment of personal and soft tissue injuries, as well as general medical conditions. They offer quality care in a friendly and relaxing atmosphere. It is a network of clinics staffed by a group of general practitioners and nurses providing health care services to people in a certain area.

To continually operate the health center, it is important to maintain the establishment and its the facilities through of facility management services. Facility management organize and maintain the facility including its functional parts at the level that will retain or enhance the value of facility; create a safe, functional and conducive living environment for occupants, keep every part in efficient working order and in good state of repair; and project a good appearance for the facility as opined by Ogungbile and OKE (2015). According to GEFMA (German Facility Management Association, 2016), "Facility management is an entrepreneurial process which