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GOLDEN BERET SECURITY AND ALLIED
SERVICES, INC., PARANAQUE CITY.

FIELD STUDY

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and Development Studies
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**GOLDEN BERET SECURITY AND ALLIED
SERVICES, INC., PARAÑAQUE CITY**

**Field Study
Submitted to the Faculty of the
Cavite State University
Indang, Cavite**

**In partial fulfillment
of the requirements for the degree of
Bachelor of Science in Business Management
(Major in Economics)**



*Golden Beret Security and Allied Services,
Inc., Parañaque City
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ABSTRACT

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A study was conducted to train the students in actual work and get exposed to actual operation of the business; determine the existing management practices employed by the firm; and identify the problems encountered by the firm.

The study was conducted at Golden Beret Security and Allied Services, Inc., (GBSASI) located at Aguirre Building, Ninoy Aquino Avenue, San Dionisio, Parañaque City from November 15, 2001 to February 12, 2002. The data were gathered through observation and personal interview with the Human Resource Specialists, Security Executive Director, Chief Security Director and other employees. Other information were obtained from the files of the agency.

The agency's management and services offered are well-organized and well-planned. One of the strengths of GBSASI is the dedication of the management staff on their assigned tasks with the full support of the top-level management.

It has greater advantage over other security service providers in terms of communication capabilities, firepower, and fully-trained security officers and guards. It has also its own repeater and duplex system expanding their communication to wider radio communication, and a close circuit television which few security agencies can provide.

However, the agency has its own weakness. The agency's major problem is difficulty in collection, because they do not force the client to pay their fees just to avoid conflict with the latter. The agency is planning to expand and widen its coverage areas to give chance to current staff to be promoted once they are transferred to those branches.

During the conduct of the study, different activities like updating 201 files, encoding vouchers and monitoring and updating special orders were done.

After the conduct of the field study, it was learned that the problem identified was not only in the collection of fees from their clients. The problem was the inadequacy of some security personnel to comprehend the instructions from the agency as well as from the management wherein they rendered their services. Compensation of some key personnel was not commensurate with respect to their responsibilities resulting in resignation. Employees with low educational attainment and less experience must be given more trainings to improve working efficiency.

Aside from office activities, proper dealing with other people was learned. Potentials and abilities of the top and middle-level management were observed and various technical activities were learned.

TABLE OF CONTENTS

	Page
BIOGRAPHICAL DATA	iii
ACKNOWLEDGEMENT	iv
ABSTRACT	vii
LIST OF TABLES	ix
LIST OF FIGURES	x
LIST OF APPENDICES	xi
LIST OF APPENDIX FIGURES	xii
INTRODUCTION	1
Importance of the Study	2
Objectives of the Study	3
METHODOLOGY	4
Time and Place of the Study	4
Data Collection	4
Scope and Limitation of the Study	4
THE FIRM	5
Description of the Firm	5
Historical Background	5
Organization and Management	6
Organizational structure	6
Management policies	18
Recruitment policies	20
Motivation and incentives	20

Service Operation Management	20
Recruitment	21
Posting	22
Termination	22
Marketing	23
Finance	23
Problems Encountered by the Firm	28
Future Plans	29
FIELD STUDY EXPERIENCES	30
Observations	31
Insights/Reflections Gained	32
Problems Encountered by the Student	32
SUMMARY	33
BIBLIOGRAPHY	36
APPENDICES	37

LIST OF TABLES

Table		Page
1	Income Statement of Golden Beret Security and Allied Services, Inc. for the period ended September 30, 2000	25
2	Income Statement of Golden Beret Security and Allied Services, Inc. for the period ended September 30, 2001	27

LIST OF FIGURES

Figure		Page
1	Location Map of Golden Beret Security and Allied Services, Inc.	7
2	Office-Layout of Golden Beret Security and Allied Services, Inc., Finance Department and Executive Office	8
3	Office-Layout of Golden Beret Security and Allied Services, Inc., Administration and Finance Department	9
4	Organizational Chart of Golden Beret Security and allied services, Inc.	10

LIST OF APPENDICES

Appendix		Page
1	List of Clients	37
2	Contract for Security and Protection Services	41
3	Recommendation Letter	50
4	Acceptance Letter	51
5	Endorsement Letter	52
6	Memorandum of Agreement	53
7	Field Practice Performance Evaluation	54
8	Certificate of Completion	56
9	Certificate of Oral Defense	57

LIST OF APPENDIX FIGURES

Appendix Figure		Page
1	Company Logo	58
2	Picture of Operation Department	59
3	Picture of Administration Department	60
4	Picture of Executive Office	62

GOLDEN BERET SECURITY AND ALLIED SERVICES, INC.
SAN DIONISIO, PARAÑAQUE CITY ^{1/}

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INTRODUCTION

In today's condition of the country, security is being demanded by numerous institutions and individuals. It is, indeed, one of the most basic needs in the corporate world. Businessmen and elite society hire security guards based on various qualifications. In this manner, security agencies were established wherein applicants undergo trainings to be a certified security guard and security personnel (Eagle Star Security Services, Inc., 1998).

Private security agency is a firm or a private corporation who contracts, recruits, trains and furnishes security guard to do their functions or solicit individuals, business firms, private and public or government-owned or controlled corporations. It engages its services or those of its security guards for hire, commission or compensation thru subscription or as consultant/trainor. It provides highly specialized security, detective