RAW MATERIALS SOURCING OF KAMAYAN PASAY ROAD

CASE STUDY

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RAW MATERIALS SOURCING OF KAMAYAN PASAY ROAD

Undergraduate Case Study Submitted to the Faculty of Cavite State University Indang, Cavite

In partial fulfillment of the requirements for the degree of Bachelor of Science in Business Management (Major in Marketing)



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Case Study of

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ABSTRACT

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A case study was conducted at Triple-V Kamayan located Pasay Road Corner Santillan Street, Makati City. It aimed to: identify the sources of raw materials used by Triple-V Kamayan Pasay Road; describe the sourcing process; determine the problems encountered by the firm; and recommend feasible solutions to the identified problems.

Primary data were gathered through personal interview with the managers and employees of the firm. Secondary data were obtained from the records and files of the company.

The company had a well-structured organization and management. Triple-V practices decentralized system in acquiring its raw materials. Most of its suppliers are farmers and fishermen that assure the freshness of the food being delivered to the restaurants.

However, the company experienced increase in the costs of raw materials especially during Christmas season. The company was also affected by the poor performance of some of its suppliers.

The study recommends that the company should always assure the freshness of the raw materials being supplied to restaurants to maintain the quality of food being served. Moreover, suppliers should be evaluated based on its consistency of the service and the quality of food being supplied.

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RAW MATERIALS SOURCING OF TRIPLE-V GROUP $^{1/2}$

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INTRODUCTION

The goal of any food service system is to serve quality meals while maximizing value for both the operations and the customer. An improvement in quality tends to increase the value, and an increase in price tends to lower the perceived value. Before the foodservice goal can be met, however, the necessary materials must be procured, preprocessed, and produced as menu items.

Purchasing is an activity concerned with the acquisition of products. It is often described as obtaining the right product, in the right amount, at the right time, and at the right price. To do this, food buyers must know the market and the products in addition to having general business acumen. They also rely on sales representatives to give advice on purchasing decisions and to relay valuable information about available food items and new products (Spears, 1995).