



# **COMPLExity** **in** **SOCIAL WORK**

**RICK HOOD**



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'Dr Rick Hood is one of the new generation of social work's intellectual leaders. He highlights the day-to-day experience of being immersed in, but not paralysed by, the complexity of human behaviour and relationships and of the crucial contribution social workers make in promoting the welfare and safety of children and helping families.'

**Ray Jones, Emeritus Professor of Social Work, Kingston and St George's, University of London**

'An impressive scrutiny of key challenges in social work through the lens of complexity, producing fresh thinking about solutions.'

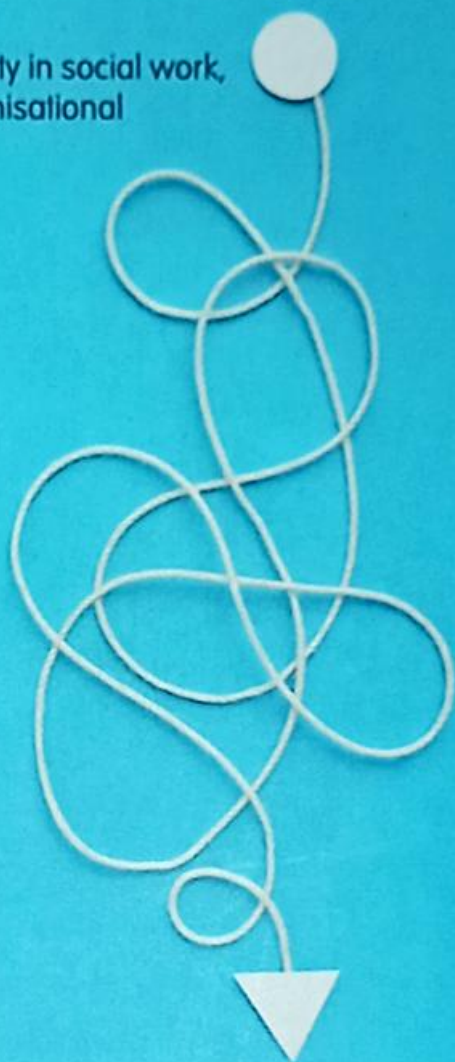
**Eileen Munro, Professor of Social Policy, LSE**

'... a clear and sophisticated account of complexity in social work, making a strong case for more appropriate organisational systems for working with unpredictability.'

**Sue White, Professor of Social Work, University of Sheffield**

Complexity lies at the heart of social work practice and this book is designed to help you plan for and manage complex cases in an increasingly complex environment. Split into two parts, this book reflects your journey as a qualifying social work student from preparation for practice in an educational context to learning 'on the job' through working with service users in practice settings, and eventually assuming a more senior role in supervision, administration and training. Key topics covered include: managing volatility and uncertainty; making judgements and decisions; building and maintaining relationships; using reflection and supervision; working interprofessionally; managing risk; and exploring cause and effect.

**RICK HOOD** is Associate Professor, Department of Social Work and Social Care, Kingston and St George's, University of London



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