

**EFFECTIVENESS OF SOCIAL SERVICES AS PERCEIVED BY THE
SENIOR CITIZENS AND PERSONS WITH DISABILITY
IN DASMARIÑAS CITY, CAVITE**

THESIS

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IN DASMARIÑAS CITY, CAVITE**

Undergraduate Thesis
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In partial fulfillment
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*Effectiveness of social services as
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ABSTRACT

LOPEZ, ROSE ANN J. Effectiveness of Social Services as Perceived by the Senior Citizens and Persons with Disability in Dasmarinas City, Cavite. Undergraduate Thesis. Bachelor of Science in Social Work. Cavite State University, Indang, Cavite. April 2016. Adviser: Merlie C. Nahilat

This study was conducted to determine the perception of senior citizens and persons with disability on the effectiveness of social services in Dasmarinas City, Cavite.

The study aimed to determine the perception of social services by the senior citizens and persons with disability, the present social services and the effectiveness of social services given by the City Social Welfare and Development Office (CSWDO) – Dasmarinas City, Cavite.

This study utilized descriptive evaluative study method, using personal interview with the 16 participants and focus group discussion for data gathering. The participants of this study were the Officer-In-Charge of the Office of Senior Citizen Affairs (OSCA) and Persons with Disability Affairs of the City Social Welfare and Development Office (CSWDO) – Dasmarinas City, Cavite and eight participants per Senior Citizens and Persons with disability.

The study found out that the social services given by the City Social Welfare and Development Office (CSWDO) – Dasmarinas are effective because it shows that the City Social Welfare and Development Office (CSWDO) together with their mayor and congressman implemented a program for the Senior Citizens and persons with Disability. The participants reported the following programs implemented to senior citizens:

exercises every saturday, birthday cash gift, make over, ballroom dancing, free movies and bingo social recreation. And for the persons with disability: Christmas party, Gift giving, DAMAYAN (For burial), Medical and Dental check- up, Bazaar and Sportfest. They received social services based on the laws that can help them sustain their needs especially the privileges they had received which are 20% discount on fare, food, medicines and the member of Philhealth for them with the 12% VAT exempted which the Republic Act 10465 as lifetime members passed and signed by President Aquino last November 12, 2015. With this, it shows that the social services that are given to them help them provide their necessary support and encourage them to live as important citizen in the society.

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**EFFECTIVENESS OF SOCIAL SERVICES AS PERCIEVED BY THE SENIOR
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An undergraduate thesis manuscript submitted to the faculty of the Department of Social Sciences and Humanities (DSSH), College of Arts and Sciences (CAS), Cavite State University (CvSU) – Main Campus, Indang, Cavite in partial fulfillment of the requirements for the degree of Bachelor of Science in Social Work with contribution No. _____ Prepared under the supervision of Prof. Merlie C. Nahilat, RSW

INTRODUCTION

Social service is dedicated to enhancing people's economic and social well being by helping them lead more stable, healthy, self-sufficient and fulfilling lives. Moreover, the Department of Social Welfare and Development's (DSWD) mission is to provide social protection and promote the rights and welfare of the poor, vulnerable and the disadvantaged individual, family and community to contribute to poverty alleviation and empowerment through Social Welfare Development policies, programs, projects and services implemented with or through the different local government units (LGUs), non-government organization (NGOs), peoples' organizations (POs), and other members of civil society. It provides a balanced approach to welfare whereby the needs and interest of the population are addressed not only at the outbreak of crisis but more importantly at the stage that would inexorably lead to such crisis (DSWD, 2010). The Department of Social Welfare and Development (DSWD) faced many challenges and tackled high