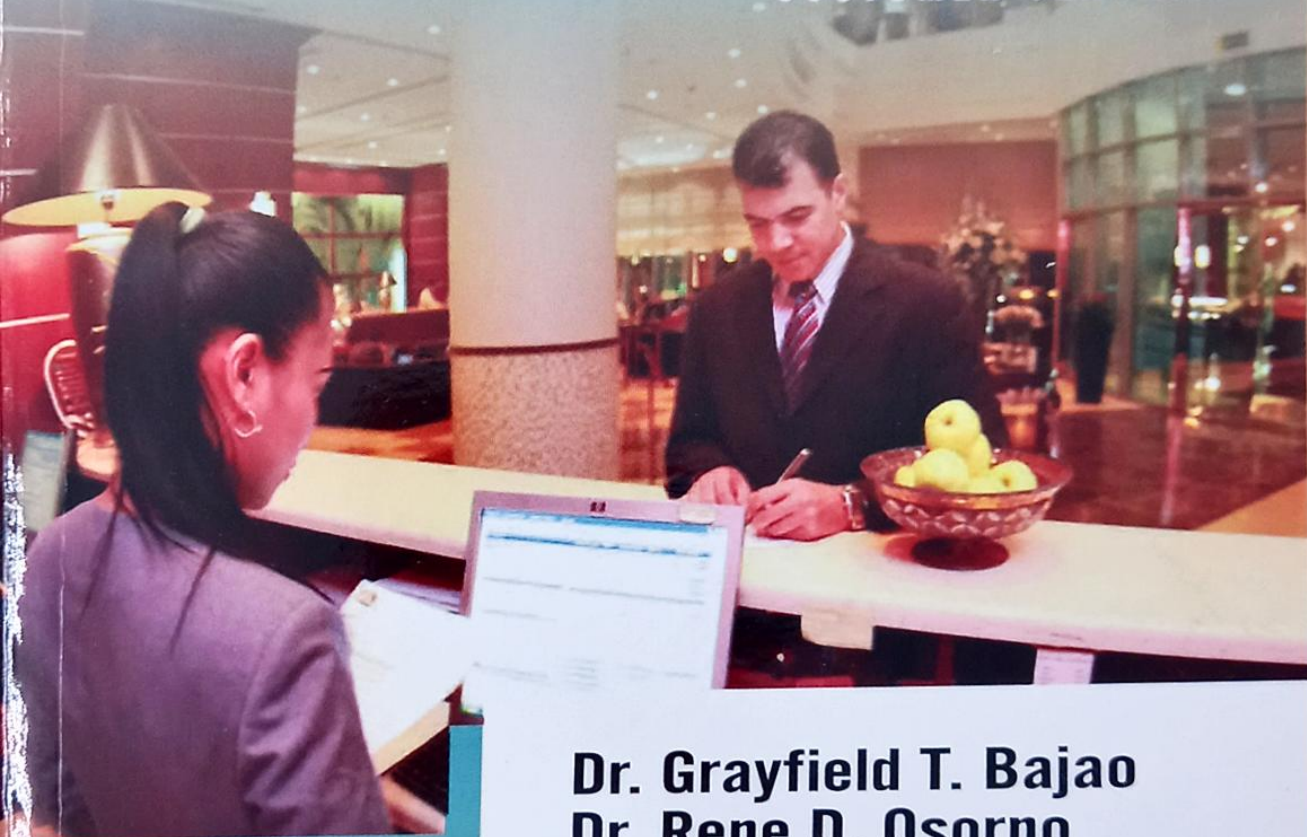


2020

# FRONT OFFICE OPERATIONS

A GUIDE TO EFFECTIVE  
CUSTOMER SERVICE



**Dr. Grayfield T. Bajao**  
**Dr. Rene D. Osorno**

# FRONT OFFICE OPERATIONS

Dr. Grayfield T. Bajao

Dr. Rene D. Osorno

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## TABLE OF CONTENTS

<i>Acknowledgement</i>	i
<i>Introduction</i>	ii
<i>The Competency-Based Learning Materials Package</i>	iii
<i>Curriculum Design</i>	iv
<i>Table of Contents</i>	vi
<i>Self-Assessment Guide</i>	x

<b>MODULE 1: PROVIDE INFORMATION IN THE HOTEL FRONT OFFICE OPERATIONS</b>	<b>1</b>
---	----------

Information Sheet 1.1	
Functions of the Hotel Front Office Department and its Structure	2
Information Sheet 1.2	
Importance of the Hotel Front Office Department	15
Information Sheet 1.3	
Role of the Hotel Front Office Department	17
Information Sheet 1.4	
Sections of the Hotel Front Office Department	18
Self-Check #1	21
Task Sheet #1	22

<b>MODULE 2: PROVIDE EFFECTIVE CUSTOMER SERVICE</b>	<b>23</b>
---	-----------

Information Sheet 2.1	
Greet Customers/Guests	24
Information Sheet 2.2	
Identify Customer/Guest	30
Information Sheet 2.3	
Deliver Service to Customer/Guest	32
Information Sheet 2.4	
Handle Queries through Use of Common Business Tools and Technology	35
Information Sheet 2.5	
Handle Complaints/Conflict Situations, Evaluation and Recommendations	37
Self-Check #2	40
Task Sheet #2	41

<b>MODULE 3: RECEIVE AND PROCESS RESERVATIONS</b>	42
Information Sheet 3.1	
Describe the Elements of the Reservation System	43
Self-Check #3	49
Task Sheet #3	51
Information Sheet 3.2	
Receive Reservation Request	52
Self-Check #4	60
Task Sheet #4	61
Information Sheet 3.3	
Record Details of Reservations	62
Self-Check #5	85
Task Sheet #5	87
Information Sheet 3.4	
Update Reservations	88
Self-Check #6	92
Task Sheet #6	93
Information Sheet 3.5	
Advise Others on Reservation Details	94
Self-Check #7	98
Task Sheet #7	99
<b>MODULE 4: OPERATE COMPUTERIZED RESERVATIONS SYSTEM</b>	100
Information Sheet 4.1	
Computerize Reservation System is Operated Based on Property Standards	101
Self-Check #8	120
Task Sheet #8	121
Information Sheet 4.2	
Create and Process Reservations	122
Self-Check #9	150
Task Sheet #9	151

Information Sheet 4.3	
Send and Receive Reservation Communications	152
Self-Check #10	174
Task Sheet #10	175
<b>MODULE 5: PROVIDE ACCOMMODATION RECEPTION SERVICES</b>	176
Information Sheet 5.1	
Prepare Reception Area for Guest Arrival	177
Self-Check #11	198
Task Sheet #11	199
Information Sheet 5.2	
Welcome and Register Guests	200
Self-Check #12	221
Task Sheet #12	222
Information Sheet 5.3	
Perform "During Stay" Functions	223
Self-Check #13	231
Task Sheet #13	232
Information Sheet 5.4	
Organize Guest Departure	233
Self-Check #14	250
Task Sheet #14	251
Information Sheet 5.5	
Prepare Front Office Records and Reports	252
Self-Check #15	260
Task Sheet #15	261
<b>MODULE 6: CONDUCT NIGHT AUDIT</b>	262
Information Sheet 6.1	
Process Internal Financial Transactions	263
Self-Check #16	273
Task Sheet #16	274



Information Sheet 6.2	
Complete Routine Records and Reports	275
Self-Check #17	282
Task Sheet #17	283
<b>MOULDE 7: PROVIDE CLUB RECEPTION SERVICES</b>	<b>284</b>
Information Sheet 7.1	
Provide Information on Club Services and Process Memberships	285
Information Sheet 7.2	
Monitor Entry to Club	286
Self-Check #18	287
Task Sheet #18	288
<b>MODULE 8: PROVIDE CONCIERGE AND BELL SERVICES</b>	<b>289</b>
Information Sheet 8.1	
Handle Guest Arrivals and Departures	290
Self-Check #19	297
Task Sheet #19	298
Information Sheet 8.2	
Handle Guest Luggage	299
Self-Check #20	304
Task Sheet #20	305
Information Sheet 8.3	
Respond to Request for Concierge Services	306
Self-Check #21	312
Task Sheet #21	313
Information Sheet 8.4	
Manage Intoxicated Persons	314
Self-Check #22	332
Task Sheet #22	333
<i>References</i>	334

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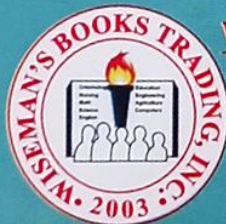
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