

**DISPUTE RESOLUTION OF KATARUNGAN PAMBARANGAY
IN THE MUNICIPALITY OF INDANG, CAVITE**

THESIS

IVAN LOIS N. DOMINGUEZ

MARK JHON P. TELMO

RONNEL L. VILLANUEYA

**College of Criminal Justice
CAVITE STATE UNIVERSITY**

Indang, Cavite

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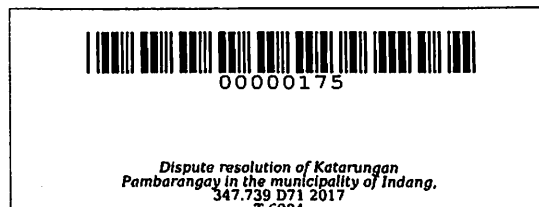
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**DISPUTE RESOLUTION OF *KATARUNGAN PAMBARANGAY* IN THE
MUNICIPALITY OF INDANG, CAVITE**

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**IVAN LOIS N. DOMINGUEZ
MARK JHON P. TELMO
RONNEL L. VILLANUEVA
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ABSTRACT

DOMINGUEZ, IVAN LOIS N. TELMO MARK JHON P. and VILLANUEVA, RONNEL L. Dispute Resolution of *Katarungang Pambarangay* in the Municipality of Indang, Cavite.

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The study was conducted from August 2016 to May 2017 to assess the dispute resolution of *Katarungang Pambarangay* in the Municipality of Indang, Cavite. Specifically, it determined the process of *Katarungang Pambarangay* in terms of mediation, conciliation and arbitration, the problem encountered by the implementer and disputants in terms of mediation, conciliation and arbitration and the proposed solution of the implementer and disputants on the problem encountered during dispute resolution.

Descriptive qualitative method of research was used in this study for deeper understanding of its variables. It is a set of research technique in which data is obtained from a relatively group of participants and is focused on the significance of observation made in the study. The researchers used qualitative research to verify the problems, formulate question and analyse the study. The researchers will analyse the experiences of the barangay officials, disputants and the process they used in *Katarungang Pambarangay*.

Findings implies that *Katarungang Pambarangay* is implemented in the Municipality of Indang, Cavite, but still there were processes that were not followed by some implementer. The absence and lack of cooperation of the respondent were the usual problem encountered by the implementer and disputants. Familiarize, educate and information drive were the proposed solution of the implementer and disputants.

Moreover, it is noteworthy that there were implementer who does not know the process of settling of disputes, although the *lupon* still exert efforts to perform their duties and function, lack of knowledge would affect the service delivery of the *Katarungang Pambarangay*.

Thus, it is recommended for the DILG, which is the national agency tasked with providing technical assistance to LGUs could take a more active involvement in strengthening the *Katarungang Pambarangay* and should be in frontline in training barangay officials. To implement the program effectively, there must be a strong administrative and operational support, shared vision and inter agency linkage to achieve the total service quality. It is also recommended to conduct seminars, workshops and to provide manual of procedure operation to enhance the capability and skills of the implementer.

TABLE OF CONTENTS

	Page
BIOGRAPHICAL DATA	iii
ACKNOWLEDGEMENT	vi
ABSTRACT	x
INTRODUCTION	1
Statement of the Problems.....	5
Objectives of the Study.....	5
Significance of the Study.....	6
Time and Place of the Study.....	7
Scope and Limitation of the Study.....	7
Definition of Terms.....	7
Conceptual Framework.....	9
REVIEW OF RELATED LITERATURE	10
A Theory of Justice.....	10
Laws on <i>Katarungang Pambarangay</i>	13
<i>Katarungan Pambarangay</i>	17
METHODOLOGY	20
Research Design.....	20
Sampling Procedure.....	20
Participants of the Study.....	20
Sources of Data.....	21
Data Gathering Procedure.....	21
Research Instrument.....	21
RESULTS AND DISCUSSION	22

Dispute Resolution through Mediation.....	23
Dispute Resolution through Conciliation.....	32
Dispute Resolution through Arbitration.....	40
Problems Encountered.....	46
Proposed Solution.....	51
SUMMARY, CONCLUSION AND RECOMMENDATION.....	54
Summary.....	54
Conclusion.....	56
Recommendation.....	58
REFERENCES.....	60
APPENDICES.....	62

LIST OF TABLES

Table	Page
1. Steps in resolving disputes through mediation.....	23
2. Assistance received by disputants in resolving disputes.....	24
3. Process if one of the disputants are from other barangay.....	25
4. Process if the involved parties is incompetent or a minor.....	26
5. Length of time to issue a notice of hearing for complainant and summon to the respondents.....	27
6. Process if any parties failed to appear in facilitating the mediation.....	28
7. Time length given to settle the disputes before the case referred to the <i>pangkat tagapagkasundo</i>	29
8. Process if the parties agreed to the settlement.....	30
9. Whether the case can elevate to the higher court after failure of settlement in mediation.....	31
10. Process in resolving disputes through conciliation.....	32
11. Duty of the <i>pangkat</i> in settling disputes.....	34
12. Process if any of the disputants fails to appear before the <i>pangkat</i>	34
13. Process if it was found that the reason for not appearing before the <i>pangkat</i> is unreasonable.....	35
14. Procedure if the <i>pangkat</i> successfully settled the disputes....	37
15. Execution of amicable settlement.....	38
16. Time when the amicable settlement may be enforced.....	39
17. The number of <i>barangays</i> having arbitration in place in resolving disputes.....	40

18. The steps that take place in arbitration.....	40
19. The person/s who can act as an arbitrator.....	41
20. Process if any of the disputants fail to appear.....	42
21. The given time for the participants to hand down the decision.	43
22. The length of time of the effectivity of the decision.....	44
23. How the arbitration award or decision may be executed.....	44
24. Usual problems encountered during the process of mediation.	46
25. Usual problems encountered by the participants	
during the process of conciliation.....	47
26. Usual problems encountered by the participants	
during the process of arbitration.....	48
27. Problems encountered by the participants during the	
resolution of the actual disputes.....	49
28. Proposed solution to the problem encountered in	
dispute resolution.....	51
29. Proposed solution to the problem encountered	
in the resolution of actual dispute.....	53

LIST OF APPENDICES

Appendix		Page
1	Letter Request	62
2	Certification Letter.....	65
3	Questionnaire.....	70
4	Curriculum Vitae.....	76

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**Ivan Lois N. Dominguez
Mark Jhon P. Telmo
Ronnel L. Villanueva**

An undergraduate thesis submitted to the faculty of College of Criminal Justice, Cavite State University Main Campus, Indang, Cavite in partial fulfilment of the requirements for graduation with degree Bachelor of Science in Criminology with Contribution No. _____ prepared under the supervision of FamelaIzaCabe-Matic, PhD.

INTRODUCTION

Conflicts are unavoidable circumstances which form part of the daily situation in every barangay. People faces problem in dealing with one another, thus, it is one of the conditions set upon social beings. After all, two people cannot be expected to agree on everything all the time. Learning how to deal with conflict – rather than avoiding it – is crucial. When conflict is mismanaged, it can cause great harm to a relationship. But when handled in a respectful positive way, conflict provides an opportunity to strengthen the bond between two people (Segal and Smith, 2016). This statement is further supported by Baumgardner (2012), that indeed conflict is part of life. It is a situation in which people have incompatible interests, goals, principles or feelings and experiences. It is a discomfoting experience.

Since conflicts are inevitable, the society implements means to lessen the occurrence and intensity of it, and at the same time providing justice for all to establish